



GREEN
CLIMATE
FUND

Independent
Redress
Mechanism

Strengthening Accountability through effective Grievance Redress Mechanisms

GCF Regional Dialogue
West and Central Africa

SEYRAM AWUSHIE AGBEMENYA
CAPACITY BUILDING SPECIALIST, GCF/IRM

THE IRM & ITS RELATIONSHIP TO THE GCF



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Board

Secretariat

IEU

IU

IRM

*“The Board will establish an **Independent Redress Mechanism** that will report to the Board. The mechanism will receive **complaints** related to the operation of the Fund and will evaluate and make recommendations.*



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GCF
INDEPENDENT
REDRESS
MECHANISM

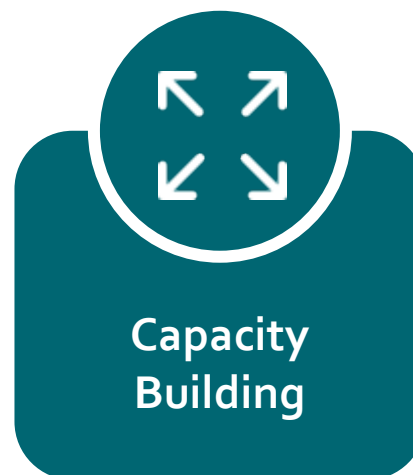
THE IRM'S FIVE FUNCTIONS



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The TOR of the IRM tasks the IRM with the following activities:



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THE GRIEVANCE ARCHITECTURE AT GCF



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GCF

ACCREDITED ENTITY

PROJECTS AND PROGRAMMES

Entity



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Grievance
Redress
Mechanism
(GRM)



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Accredited
Entity GRM

Project GRM

THE BASIS FOR HAVING A GRM



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GCF's Environmental and Social Policy

Para. 76:

“The approach of GCF is to provide for grievance and redress at GCF, accredited entity, and activity levels. GCF requires that accredited entities inform the communities affected, or likely to be affected, by the GCF-financed activities about the grievance and redress mechanisms at all three levels [...]”

Para. 79:

“It is the responsibility of the accredited entities to require and ensure that their grievance mechanisms and the activities' grievance mechanisms are functioning effectively, efficiently, legitimately, and independently in a manner that is accessible, equitable, predictable, transparent, and that allows for continuous learning.”

THE BASIS FOR HAVING A GRM

In relation to the Revised Accreditation Framework (GCF/B.42/04/Add.01)

Screening requirement	Policies and standards	Accreditation stage	Programming stage
The applicant has an accessible and legitimate institutional mechanism , policy and/or process to receive and handle complaints and grievances in relation to GCF financed activities.	Revised Environmental and Social Policy: 7.3 Grievance redress mechanisms - Para. 76 & 79	Yes (institutional level independent grievance redress mechanism)	Yes (activity level grievance redress mechanism)

WHY IS IT IMPORTANT TO HAVE A GRM?

- Prevent or address harm to affected individuals and groups
- Minimize environmental and social risks to improve project results
- Identify policy and operational issues to lower future risks
- Foster accountability and responsiveness to internal and external stakeholders
- Protect reputational and financial risks for GCF and partners



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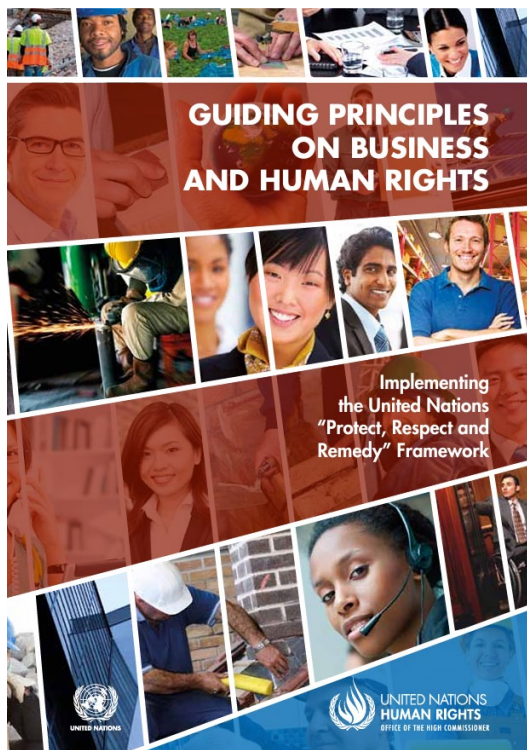


CHARACTERISTICS OF EFFECTIVE GRM



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Legitimate



Accessible



Predictable



Equitable



Transparent



Rights-compatible



A source of
continuous learning



Based on engagement
and dialogue

*Endorsed by the UN Human Rights
Council in 2011*

CAPACITY BUILDING FUNCTION



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- All new GCF Accredited Entities should have a functioning grievance mechanism
- Building the capacity of GCF Direct Access Entities in handling local complaints
- IRM provides training in setting up, operating and managing grievance mechanisms

CAPACITY BUILDING WITH THE IRM



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Beginner



Advanced

Training	Format	Target audience
<u>Online e-learning module</u>	Intro course, self taught (virtual)	Open to all
Operating an effective GRM training	Intro course with facilitator (virtual & in-person)	GRM staff of DAEs
Mediation training	Secondary course with facilitator (virtual)	GRM staff of DAEs
One-to-one specialized support	Consultative sessions (virtual)	GRM staff of DAEs

GRAM Partnership

THE IRM'S ONLINE LEARNING MODULES



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- <https://ilearn.greenclimate.fund/thematicarea/category?id=3>



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Contact Us

 irm@gcfund.org |  T:+82.32.458.6186 |  irm.greenclimate.fund |  @GCF_IRM
M:+82.10.4296.1337